

Holiday Club Booking Conditions

Full payment is required at the point of booking

1. Medical/Dietary and Contact details must be accurate, and you must contact the office immediately to disclose any changes to the information provided on booking.
2. If your booking is cancelled for ANY reason, please note there will be no refund issued.
3. Please bring packed lunch and refillable water bottle, please see our [kit list](#) for details of what to wear and bring.

Participation statement

High Adventure provides safe, fun and active programmes of outdoor and adventurous activities for young people who are active and have a reasonable level of fitness and independence. Participants must be able to feed, dress and toilet themselves. They also need to be able to follow instructions and interact well with others.

The activities work to a ratio of up to 1 instructor to 15 participants; We cannot cater to young people that require a higher level of care than the stated ratios. This includes behavioural, social, emotional and physical needs.

Failure to meet the requirements below may result in your child being excluded from the programme. All parents/guardians and participants must;

- meet the requirements of the [Holiday Club rules](#).
- disclose details of level of care the young person requires prior to the start of the programme,
- disclose details of the young person's medical requirements prior to the start of the programme.

Should any of the above requirements not be met our team will call you to discuss the options. High Adventure retains the right to exclude your child without refund because of inappropriate behaviour or failure to disclose any of the information detailed above which impact on safety or others.

High Adventure require a contact number for a parent or guardian that can be contacted at any point, who can:

- make decisions about the care of the young person,
- collect the young person if needed.

High Adventure's focus is on providing safe, fun activities. We are an outdoor and adventurous activities centre who provide activities for active young people. If you have any questions about the programme of activities we provide or would like to

check to see if our adventure programmes are suitable for your child, please call our team to have a chat about the options. Should your child need a programme which offers higher levels of assistance than we provide our team will be able to recommend an appropriate organisation.

Emergency Permission:

I give permission for my child to receive emergency treatment from a doctor as considered necessary by the staff in charge and the medical authorities consulted.

Consent: I agree to my son / daughter taking part in the High Adventure programme of activities. I acknowledge the need for good conduct & responsible behaviour on his / her part. I declare my child/children to be in good health & physically able to participate in all the activities. I will ensure that any changes in circumstances which will affect my child's participation in the visits will be notified to High Adventure prior to the activity. I will ensure that my child/children will attend with clothing suitable for getting dirty & wet & with a complete change of clothing & a towel. I understand that the activities my child/children will be participating in involve a level of risk and that my child/children will be briefed by High Adventure staff on the safe participation of the activities, any actions undertaken by my child/children outside of this may expose my child to higher levels of risk. I understand that failure to meet the requirements of the participation statement and/or the behaviour contract by my child/children will result in them being excluded from the programme. We sometimes collect photos/videos of the children taking part in activities and put these on our website - please provide your consent or opt out by answering the registration question on this matter.